

**Morning service survey results summary**  
**Rob Tucker     May 31<sup>st</sup> 2016**

**Summary of response:**

Number of people responding:143 (7 were as couples, so entry has been duplicated).  
This is a very good response.....thank you to everyone who responded and who spent time helping others to.  
We had 2 anonymous entries, and one 'spoiled paper' with no information.  
Most people answered all questions.  
Many people gave small comments by their answers, 44 people left fuller comments in addition.  
I have all the results & analysis on a spreadsheet of about 9,000 cells.

Chris Williams (his work involves statistics) has had a copy of the spreadsheet (without names) & we have discussed the analysis & presentation of the results, though this is still ongoing.

**Analysis methods:**

Comments by answers have been used to give a weighting (eg 'probably' gives a 80% 'yes').

Fuller comments often covered similar themes; these themes have been grouped for analysis.

To give a clearer picture for most analysis, those who have already left PE (as per Q12) have been grouped together separately.

Because we have the names of most people, it has been possible to add information to allow conditional analysis. The most useful has been to add a filter for those who I know are younger than me (I'm 63)...this can be seen on the charts.

There is a huge amount of resulting information available; I have produced a simple written summary of the results with our conclusions, and a sheet of summary charts is available for those who would like more detailed information.

**Elders discussion:**

The following is from the elders minutes of 31<sup>st</sup> May after a presentation of the results and discussion:

- No clear conclusions found. People like the variety found in the morning Service of Worship and don't want to see two different services. Most people are happy with the content of the morning Service and it meets their spiritual needs at least partly.
- Meeting agreed that we would hold a "one off" contemporary style Service on July 24<sup>th</sup> when Dave Kitchen is preaching, for those wishing to experience this form of worship and give feedback to Elders.
- We need to address the worrying trend of Young People leaving to worship elsewhere in Cardiff. However we have a duty of care to faithful members who are generally older. We need to carefully manage change and will continue to table this matter. Many people felt uneasy about major change.
- Although the choice and style of music (hymns) is important it was agreed that good Bible teaching was central to the Worship in Park End.

## Morning Service Survey.....Original questions and conclusions

(4) *Are the services in the current format meeting your spiritual needs?*

Present services meet most peoples' needs at least partly at present

(5) *If the style of the service continued in its current format, with no change, would you remain at Park End?*

Most people would remain if no change. However, for respondents < 63 years the picture is very different (nearly half may leave or have left); those who leave could be crucial to the future of the church, and we have already lost a significant number

(6) *If the style of the service did not continue in its current format, and is changed to a contemporary format would you remain at Park End?*

Most people may remain, though it depends on the form of the contemporary service. Many are uneasy about what it may become

(7) *How important do you feel is it for us to change the current style of services?*

People of all ages feel change is important. Almost all those who don't are older.

(8) *Which of the following service arrangements do you feel would most meet your spiritual needs?*

Simultaneous services was not popular; evenly split otherwise, so no clear conclusion. Is variety the best solution?

(9) *Looking again at the options in question (8), which of these, do you feel, would be most helpful for the church as a whole?*

Very similar to Q8

(10) *Have you ever thought about looking for a different place of worship?*

A significant number of people have thought about looking elsewhere.

(11) *Are you currently looking for a different place of worship?*

Very few have

(12) *Have you already stopped attending services at Park End?*

9 respondents

(13) *Any further comments*

44 people did, the most common topics being music, the need for change, moving carefully, don't split the congregation, and Bible teaching.